

Report Planning Services Performance Report

Scope This is a Service Update report is to provide information on Planning Service’s key performance indicators and benchmarking with other local authorities.

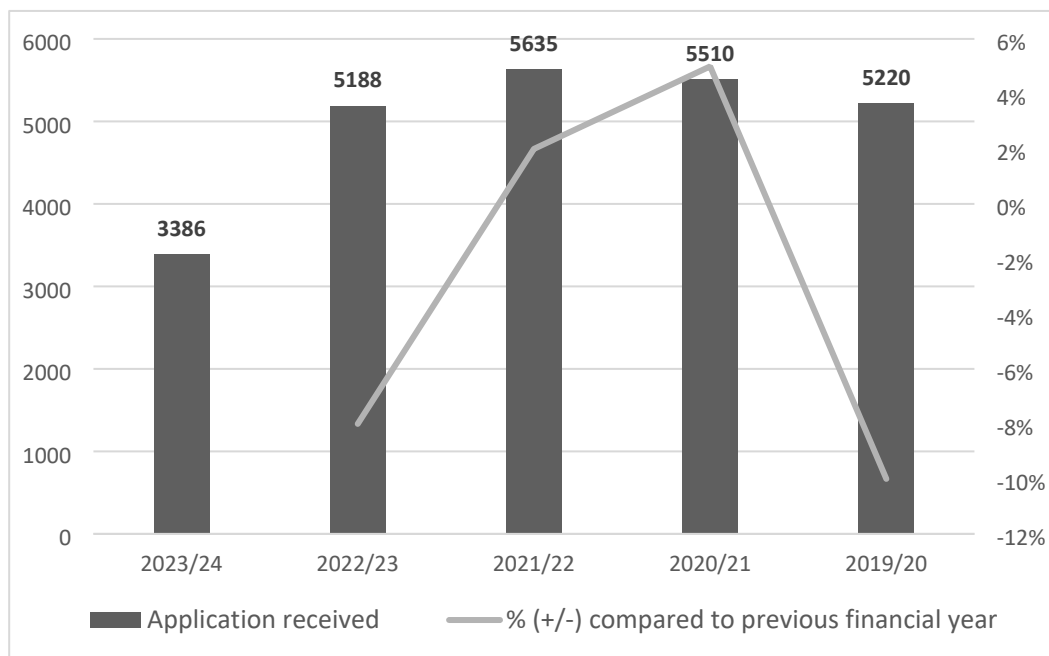
Report by: Alex Jackson

Performance Summary

Applications received and validated

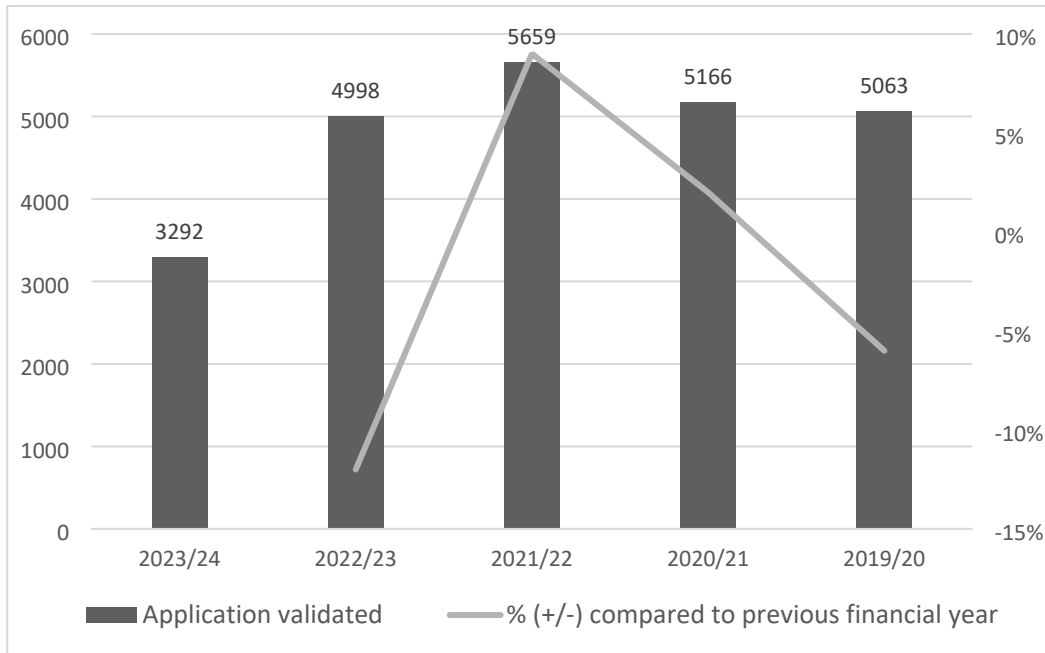
Applications received:

	2023/24*	2022/23	2021/22	2020/21	2019/20
Applications Received	3386	5188	5635	5510	5220
% (+/-) compared to previous financial yr	TBC	-8%	+2%	+5%	-10%



Applications validated:

	2023/24*	2022/23	2021/22	2020/21	2019/20
Applications Received	3292	4998	5659	5166	5063
% (+/-) compared to previous financial yr	TBC	-12%	+9%	+2%	-6%



Validation timescales:

	2023/24*	2022/23	2021/22	2020/21	2019/20
% of apps validated within 5 days	54%	47%	34%	30%	28%
% (+/-) compared to previous financial yr	+14%	+32%	+13%	+7%	+67%

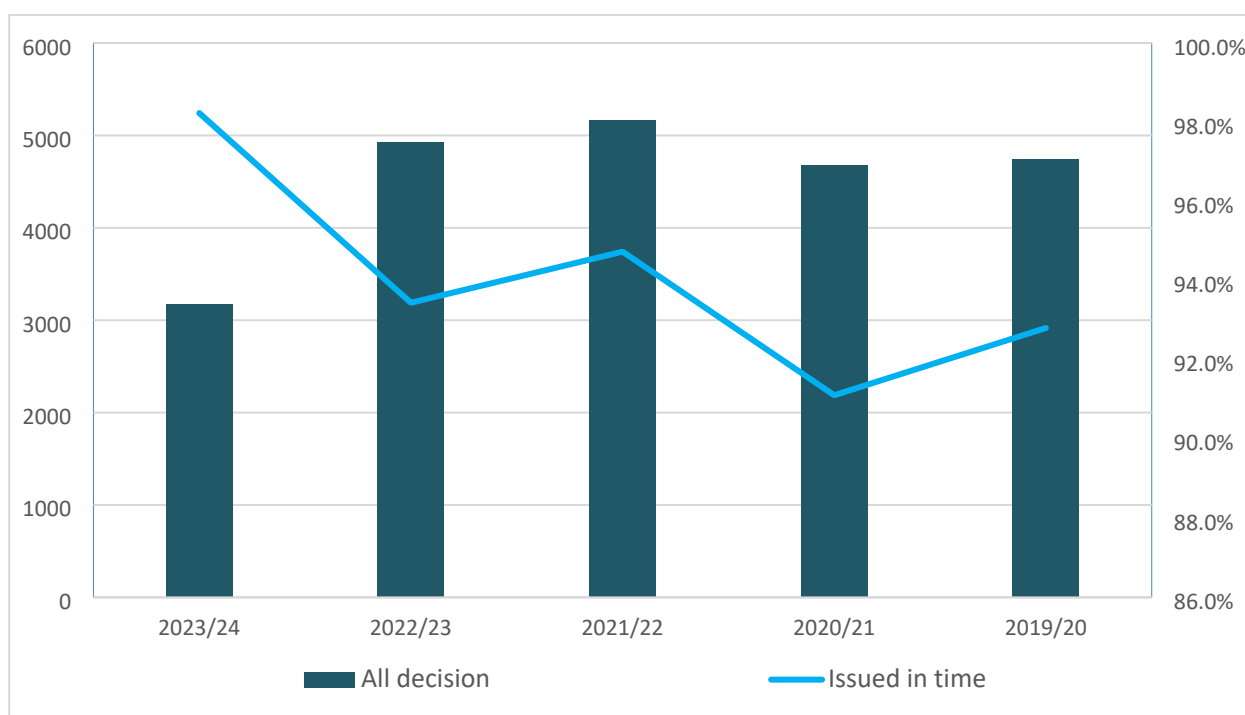
	2023/24*	2022/23	2021/22	2020/21	2019/20
% of apps validated within 10 days	82%	76%	57%	61%	52%
% (+/-) compared to previous financial yr	+8%	+29%	-7%	+16%	+57%

Number of decisions issued, and % of applications decided in time

(*please note for 2023/24 the data is incomplete; it includes data from 01/04/2023 to 01/12/2023)

All Decisions

	2023/24 *	2022/23	2021/22	2020/21	2019/20
All decisions	3169	4925	5163	4677	4739
Decided in time %	98.2%	93.4%	94.7%	91.1%	92.8%
% (+/-) compared to previous financial yr	+5.0%	-1.4%	+3.9%	-1.8%	+2.2%



Decision Breakdown: Major, Minor and Other applications

Speed of processing applications is assessed as follows:

- 157 a – Major Applications (National target 60%, Service target 96%).
- 157 b – Minor Applications (National target 65%, Service target 93%)
- 157 c – Other Applications (Mainly Householder) (National target 80%, Service target 94%)

The key work of the service is processing planning applications and the relevant National Indicator (NI) is NI157 for speed of processing planning applications. Stretching service targets have been set that exceed the national targets, and performance has been maintained or exceeded for all types of applications – major, minor and other (mainly householder) applications.

A **Major Application** is where -

- The provision of 10 dwellings or more / a site area over 0.5 hectares
- The provision of building(s) where the floor space created is 1000 sqm or more
- The development is on a site of 1 hectare or more

	2023/24 *	2022/23	2021/22	2020/21	2019/20
Majors	27	43	52	63	52
Decisions in time %	100.0%	100.0%	98.1%	96.8%	100.0%

A **Minor Application** is where -

- The number of dwellings is between 1 -9 and a site area less than 1 hectare
- Where the number of dwellings is unknown, the site area is less than 0.5 hectares
- For all other uses, the floor space to be created is under 1000 sqm or the site area is less than 1 hectare

	2023/24 *	2022/23	2021/22	2020/21	2019/20
Minors	536	967	961	923	1056
Decisions in time %	98.7%	94.7%	95.1%	93.8%	96.5%

Other Application include

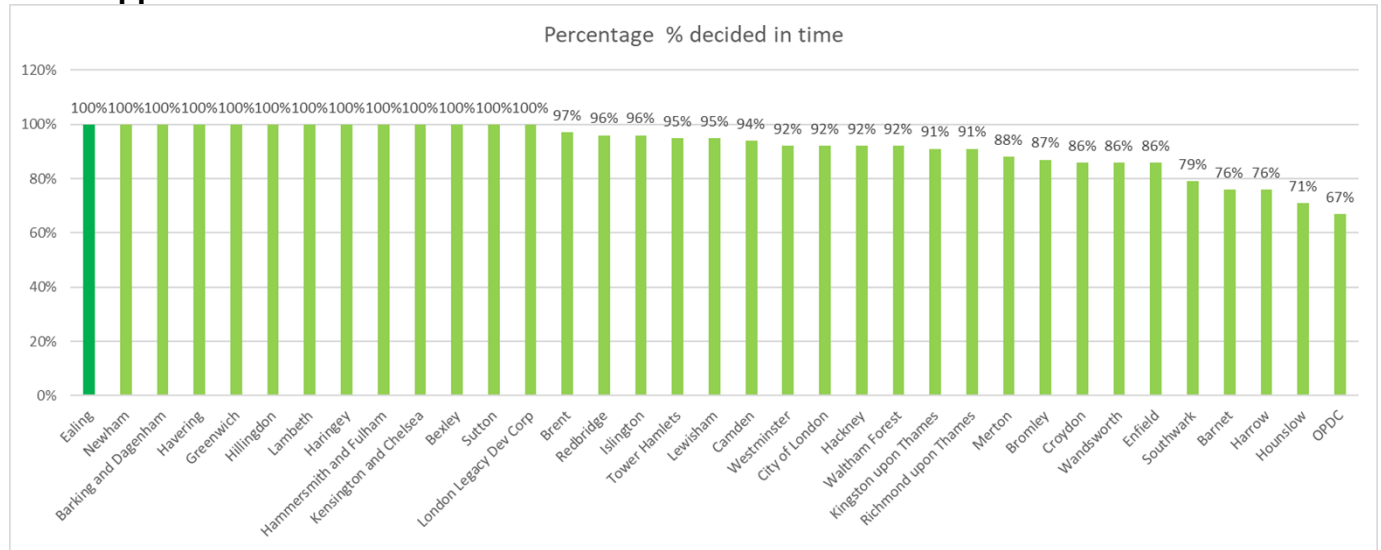
- Change of Use – where no building or engineering work is involved or the works would be permitted development (if not for the change of use)
- Householder developments (extensions, alterations, loft conversions, crossovers etc)
- Advertisement Consents
- Listed Building Consents / Demolish.

	2023/24 *	2022/23	2021/22	2020/21	2019/20
Others	882	1339	1467	1151	1322
Decisions in time %	98.3%	95.5%	97.9%	94.2%	98.0%

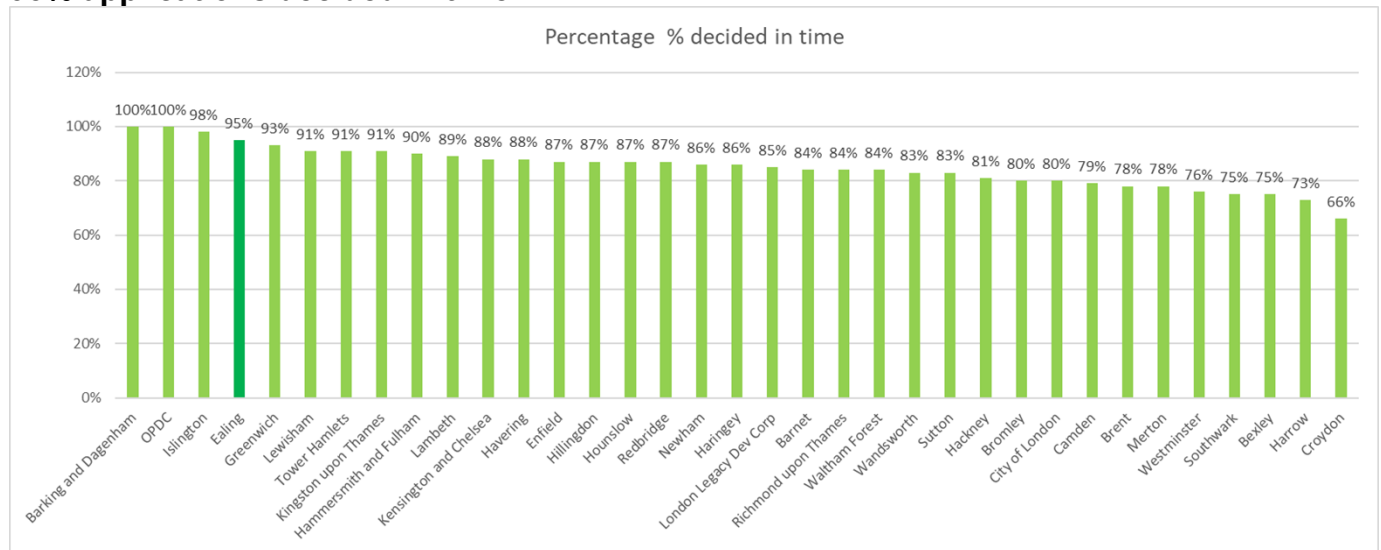
Benchmarking

Benchmarking against other London authorities for the latest period collated by DHCLU: Jan 2022 - December 2022 for % decided in time shows the following:

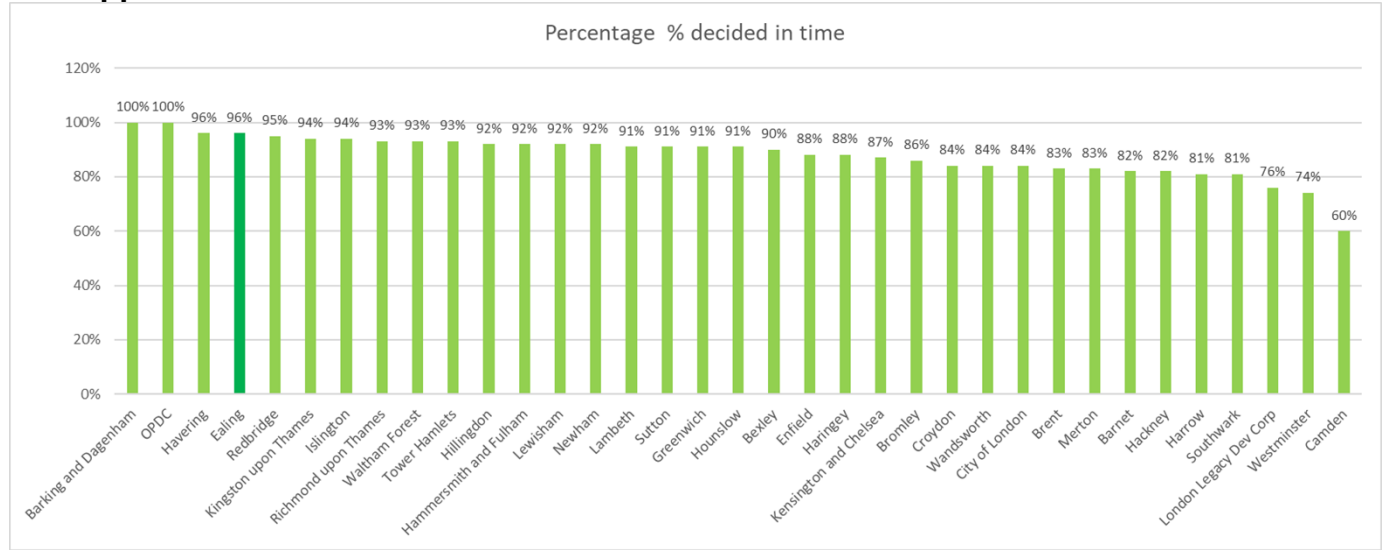
**Major = 1st
100% applications decided in time**



**Minor = 4th
95% applications decided in time**



Others = 4th
 96% applications decided in time



Appeals

Applicants have the right to appeal against the Council's refusals of permission or non-determination and there has been an overall reduction in appeals allowed over past years.

	2023/24*	2022/23	2021/22	2020/21	2019/20
Total Appeals	55	90	126	90	111
% Allowed	29.1%	28.9%	23.8%	20.0%	35.1%

